

Debeka relies on new offering platform for corporate pension plans

Koblenz, May 23, 2023 - Debeka is on course to transform its IT landscape and, as part of the digitization of sales, decided as early as 2022 to implement the new Faktor Zehn cross-divisional and cross-channel offer and quotation system. The first line of business to go into productive use is the new system for corporate pension plans.

With the new system, Debeka will lift its sales activities onto a technologically future-proof platform. The aim is to achieve the greatest possible efficiency and automated processing through new digitized processes in order to be able to respond quickly to inquiries and to constantly changing market requirements and customer wishes.

In addition to the realization of a service-oriented and modern architecture, the omni-channel capability was a decisive factor in the decision in favor of the system. This means that all sales channels can be connected to one platform, and Debeka is able to meet today's hybrid customer behavior.

About Debeka Krankenversicherung

With its diverse range of insurance and financial services, the Debeka Group is one of the top five in the insurance and home savings industry. Founded in 1905, it has evolved from a pure health insurer for civil servants into an insurance group offering coverage for all private households as well as small and medium-sized enterprises. Today, it is one of the most successful groups of its kind in Germany.

Debeka Krankenversicherungsverein a. G. can look back on 117 years of experience. With over 2.5 million privately fully insured individuals, it is the largest private health insurer and the largest mutual insurance association in Germany.

<https://www.debeka.de/>

About Faktor Zehn

Faktor Zehn GmbH specializes in the field of IT, within the insurance industry. As a software house, Faktor Zehn offers solutions for the insurance industry based on modern Java architecture. Their portfolio includes product management, policy management, offer/quotation, claims and partner systems. In total, Faktor Zehn's software is already in productive use at over 20 leading insurers.

Further information on Faktor Zehn can be found at:

[Core insurance software from Faktor Zehn](#)

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